

Annual Communication on Progress (ACOP) 2019

Manorama Industries Limited

We thank you for your time spent taking this survey.
Your response has been recorded.

Below is a summary of your
responses

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Welcome to the Annual Communication on Progress (ACOP) 2019 report.

Before you begin your ACOP 2019 report, we recommend that you refer to the ACOP Guidelines document. This document contains a full list of ACOP 2019 questions in Annex 1 to assist you in preparing the report. The ACOP Guidelines document is available in English, Bahasa Indonesia, French, Spanish, Thai, Chinese and Japanese. The document can be found at the following link:

<https://www.rspo.org/resources/membership>

Help text containing guidelines and definitions for individual questions is available in the report. Please hover over this symbol ⓘ to view the help text

This version of the ACOP 2019 platform features an auto-save function. Your responses will automatically be saved as you proceed through the report, and you may exit and return to the report at a later time with your previous responses available.

At the end of the survey, you will be given an option to send a draft copy of the report to your email for review. Once the report has been submitted, you may download a PDF version of the report and a copy of the final report can also be sent to your email.

1.0 RSPO Member Particulars

Member Name

Manorama Industries Limited

Membership Number	2-0935-19-000-00
Membership Sector	Palm Oil Processors and/or Traders
Membership Category	Ordinary
Country	India

2.0 Does your company or organisation produce, process, consume, sell, trade or distribute any palm oil or any products containing palm oil?

- Yes
- No

2.1 Please select all sectors that best describe the business activities of your company or organisation, including your primary RSPO membership sector.

For Environmental/Conservation NGO and Social/Development NGO RSPO members that consume or retail palm oil or products containing palm oil, you will be required to answer the relevant supply chain sector ACOP form that must include the volumes of palm oil or products containing palm oil consumed or retailed under your organisation's own brands.

You may select multiple sectors, and will be required to complete the ACOP form for all relevant sectors 

- Palm Oil Grower
- Processor and/or Trader**
- Consumer Goods Manufacturer
- Retailer
- Social and/or Development NGO
- Environmental and/or Conservation NGO

PT.1.0 Operational Profile

PT.1.1 Please state your company's main activity within the palm oil supply chain.

- Refiner of CPO and PKO **
- Palm Kernel Crusher 
- Trader with Physical Possession 
- Trader without Physical Possession 
- Integrated Refiner-Trader-Processor 

- Food and Non-Food Ingredients Producer 
- Power, Energy and Biofuel Processor 
- Animal Feed Producer 
- Oleochemicals Producer 
- Distribution & Logistics 
- Other**

PMF using in CBE(Cocoa Butter Equivalent) manufacturing.

PT.2.0 Palm Oil and Certified Sustainable Palm Oil Consumption

Information in Section 2 - Palm Oil and Certified Sustainable Palm Oil Sourcing is a mandatory declaration in your ACOP. This includes volume data on palm oil and palm oil products consumed, to enable the RSPO to accurately calculate uptake on a member, sector and total level. ACOP reports without reported volume data will be considered incomplete and will not be accepted.

If you have any concerns regarding the public disclosure of your company's volume data, please contact the ACOP team at acop@rspo.org

Please note that requests for confidentiality will be treated on a case-by-case basis. In such cases, volume data will still be required to be reported to the RSPO, but will be removed from the public report - identified as 'redacted'

PT.2.1 Please include details of all operations using palm oil, owned and/or managed by the member and/or all entities that belong to the group.

PMF deodorized and blending with Indian exotic fat.

PT.2.1.1 In which countries does your company sell goods with palm oil and palm oil products?

Press and hold Ctrl or Command on your keyboard to select or deselect multiple markets.

Applies globally
 Afghanistan
 Albania
 Algeria
 American Samoa
 Andorra
 Angola
 Anguilla
 Antigua & Barbuda
 Argentina

PT.2.2 Total volume of all palm oil and palm oil products sourced in the year: ?

Crude palm oil, including derivatives refined from CPO (tonnes)?	460.90
Crude palm kernel oil, including derivatives refined from CPKO (tonnes)?	0
Crude palm kernel expeller (tonnes)?	0
Total	460.9

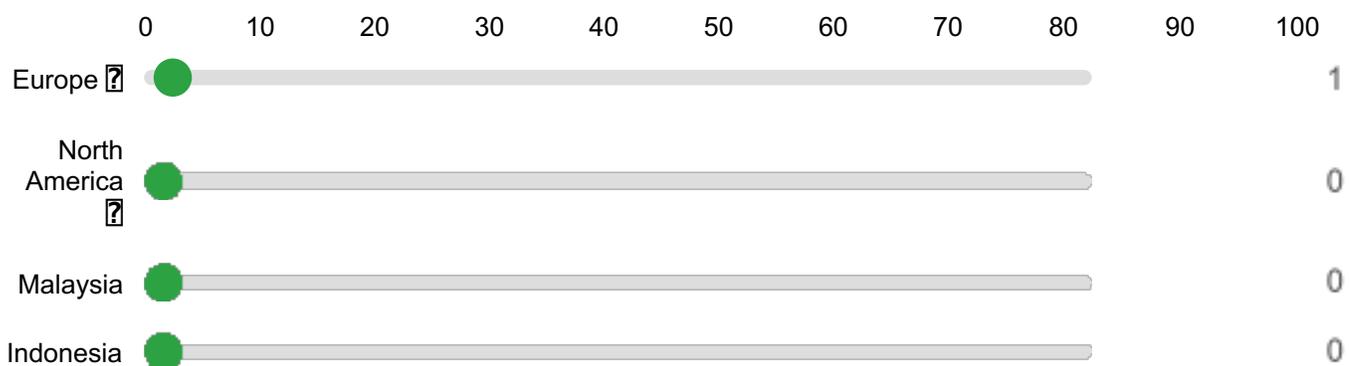
PT.2.3 Volume of RSPO-certified palm oil and oil palm products sourced in the year (tonnes):

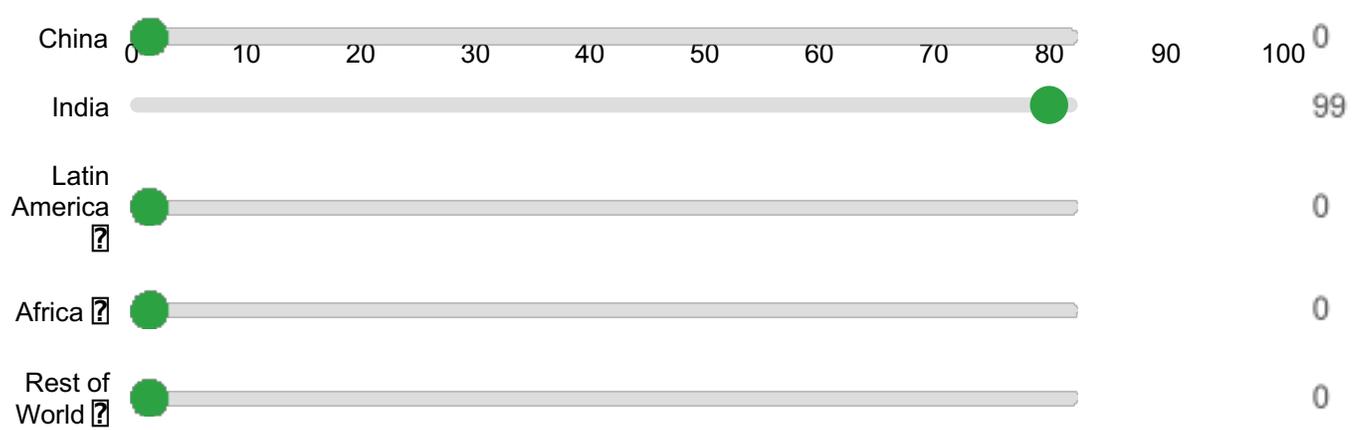
	Crude Palm Oil (CPO) and CSPO Derivatives	Crude Palm Kernel Oil (CSPKO) and CSPKO Derivatives	Palm Kernel Expeller (CSPKE)
RSPO Credits from Mill / Crusher ?	0	0	0
RSPO Credits from Independent Smallholder ?	0	0	0
Mass Balance (MB) ?	460.90	0	0
Segregated (SG) ?	0	0	0
Identity Preserved (IP) ?	0	0	0
Total	460.9	0	0

PT.2.4 According to the volume information you have provided in Question PT.2.2 and Question PT.2.3, your company's certified palm oil and palm oil products uptake is: ?

100.00%

PT.2.5 What is the estimated percentage of Certified Sustainable Palm Oil in the palm oil and palm oil products sold by your company in the following regions: ?





PT.3.0 TimeBound Plan

PT.3.1 Which year did your company achieve/obtain (or expects to achieve/obtain) the RSPO supply chain certification or RSPO trader/distributor licence?

2020

PT.3.2 Which year did your company start (or expect to start) to source any RSPO-certified palm oil and oil palm products?

2019

PT.3.2.1 If the previous target year for PT.3.2 has not been met, please explain why.

NA

PT.3.3 Which year did your company achieve (or expects to achieve) 100% RSPO certification of all palm product processing facilities.

2020

PT.3.3.1 If the previous target year for PT.3.3 has not been met, please explain why.

In progress

PT.3.4 Which year did your company begin (or expects to begin) sourcing only 100% RSPO-certified palm oil and oil palm products.

2019

PT.3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member sells goods with palm oil or palm oil products, please explain why

PT.3.6 How does your company proactively promote RSPO and RSPO-certified sustainable palm oil and oil palm products to your customers?

Our company awareness about RSPO and RSPO-certified sustainable palm oil products among business & customers. We are promoting RSPO through various channels such as our website, brochures and on invoices to our customer.

PT.4.0 Actions for Next Reporting Period

PT.4.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

These activities may include specific policies and action plans by the member to promote CSPO production or consumption in the upstream or downstream supply chain, including target dates or broader policies that include such efforts.

PT.5.0 Shared Responsibility

The Board of Governors of the Roundtable on Sustainable Palm Oil (RSPO) approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations.

Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles.

For more information on Shared Responsibility, please go to <https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules> or email the ACOP team at acop@rspo.org

Labour & Labour Rights

PT.5.1 Does your company have a publicly-available policy covering Labour & Labour Rights?

Yes

No

PT.5.1.1 Does the policy cover:

No discrimination 

- Wage and working conditions 
- Freedom of association 
- No child labour 
- No harassment 
- No forced or trafficked labour 

PT.5.1.2 Has your company previously uploaded or linked its Labour & Labour Rights policy in previous ACOP reporting cycles?

- Yes
- No

PT.5.1.4 All Shared Responsibility policy documents will now have to be updated by members in a new Shared Responsibility section in your MyRSPO member profile. The Secretariat will issue a general notification when this new section is available.

Ethical Conduct & Human Rights

PT.5.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights? 

- Yes
- No

PT.5.2.1 Does the policy cover:

- Recruitment 
- Contractors 
- Sub-Contractors & Third-Party Contractors 

PT.5.2.2 Has your company previously uploaded or linked its Ethical Conduct & Human Rights policy in previous ACOP reporting cycles?

- Yes
- No

PT.5.2.4 All Shared Responsibility policy documents will now have to be updated by members in a new Shared Responsibility section in your MyRSPO member profile. The

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Land Use

PT.5.3 Does your company have a publicly-available Policy covering Land Use? 

Yes

No

Occupational Health & Safety

PT.5.4 Does your company have a publicly-available Policy covering Occupational Health & Safety? 

Yes

No

PT.5.4.1 Has your company previously uploaded or linked its Occupational Health & Safety policy in previous ACOP reporting cycles?

Yes

No

PT.5.4.3 All Shared Responsibility policy documents will now have to be updated by members in a new Shared Responsibility section in your MyRSPO member profile. The Secretariat will issue a general notification when this new section is available.

Climate Change & Greenhouse Gas (GHG)

PT.5.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)? 

Yes

No

PT.5.5.1 Does the policy cover:

Identification and assessment of GHG 

Public reporting of GHG footprint 

Monitored implementation plan to reduce or minimise GHG emissions 

PT.5.5.2 Has your company previously uploaded or linked its Climate Change & Greenhouse Gas policy or report in previous ACOP reporting cycles?

- Yes
 No

PT.5.5.4 All Shared Responsibility policy documents will now have to be updated by members in a new Shared Responsibility section in your MyRSPO member profile. The Secretariat will issue a general notification when this new section is available.

Complaints & Grievances

PT.5.6 Does your company have a Complaints & Grievances Mechanism? 

- Yes
 No

PT.5.6.1 Is your Complaints & Grievances mechanism in line with the RSPO's grievance mechanism? For details of the RSPO's grievance mechanism, please go to

<https://askrspo.force.com/Complaint/s/>

- Yes
 No

Smallholders

PT.5.7 Does your company support oil palm independent smallholder groups? 

- Yes
 No

PT.5.7.3 Do you have any future plans to support oil palm Independent Smallholders?

- Yes
 No

PT.6.0 Challenges

PT.6.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company

taken to address these obstacles or challenges?

- Awareness of RSPO in the market
- Difficulties in the certification process
- Certification of smallholders
- Competition with non-RSPO members
- High costs in achieving or adhering to certification
- Human rights issues
- Insufficient demand for RSPO-certified palm oil
- Low usage of palm oil
- Reputation of palm oil in the market
- Reputation of RSPO in the market
- Supply issues
- Traceability issues
- No challenges faced**
- Others

PT.6.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm? 

- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies
- Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- Promotion of physical CSPO
- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- No actions taken**
- Others

PT.6.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here 

<http://www.manoramagroup.co.in/Palm-Oil-Policy.php>

S 1.0 Would you like to submit your ACOP 2019 report now?

S.1.0 Would you like to submit your ACOP 2019 report now?

- No, I would like to have my ACOP 2019 reviewed before submission
- Yes, I would like to proceed to submit my ACOP 2019 report

S.1.2 Thank you for completing your ACOP 2019 report. Please click the Submit button below to submit your final ACOP 2019 report.

Please enter your email address below to receive a copy of your ACOP 2019 report by email. You may also download a PDF copy of your report once it has been submitted.

ajay@manoramagroup.co.in

If you have any questions regarding your ACOP reporting, please contact the ACOP team at acop@rspo.org

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